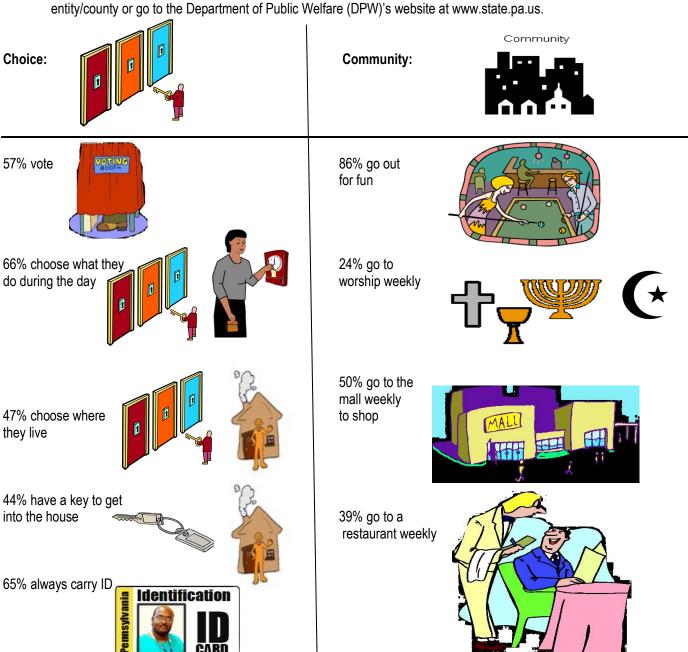
Independent Monitoring for Quality Philadelphia AE Summary 2018



- Independent Monitoring for Quality (IM4Q) visits with adults and children age three and over who are supported by the Pennsylvania Office of Developmental Programs (ODP).
- IM4Q sends interviewers to talk to people who live in licensed community homes at least once every 3 years. Interviews are also conducted with people who live with their family, life-sharing families, independently, in intermediate care facilities ICFs/MR), nursing facilities and personal care homes.
- Reports created from Independent Monitoring for Quality interviews are shared with provider agencies, administrative entities/counties, and the Planning Advisory Committee for the Office of Developmental Programs for purposes of

improving peoples' quality of life.

• This information presents some of the findings from the 2017-18 report. For a full report please contact your administrative entity/county or go to the Department of Public Welfare (DPW)'s website at www.state.pa.us.



Нарру*:



It is often found that people report being happy with whatever they have.



81% are happy, not sad, with their lives





85% talk to family when they want



89% are happy with their work





85% can see friends when they want



^{*}Satisfaction research demonstrates that people report high levels of satisfaction with whatever they have.